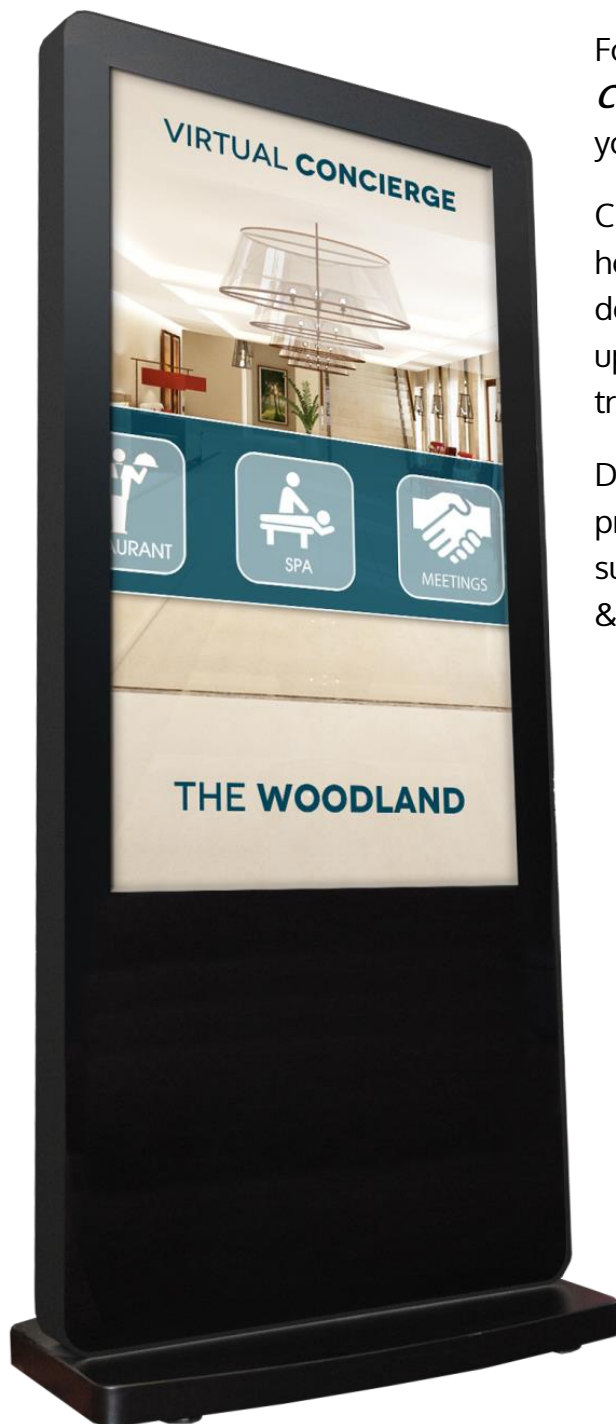# TOPAZ VIRTUAL CONCIERGE TOUCH SOFTWARE
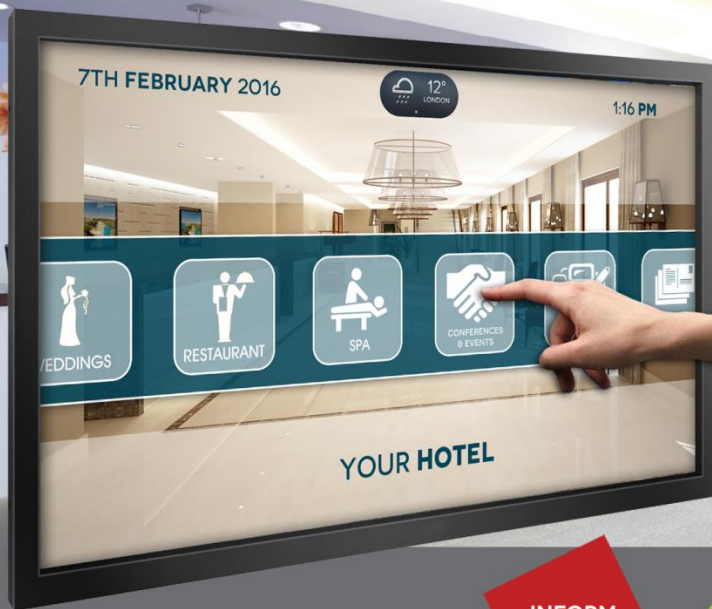## MODERNISING YOUR HOTEL HAS NEVER HAD MORE IMPACT

For the forward thinking hotel venue our powerful *Virtual Concierge Suite* enables you to put information straight to your guests' fingertips!

Creating a memorable guest experience is a must in today's hospitality environment, our *Virtual Concierge Suite* delivers on your guests' need for information without tying up valuable staff time in a professional way using current trusted technology.

Designed to offer a cost effective solution without custom pricing, you can choose from a range of current functions to suit your individual requirements along with your own style & design so the experience is seamless for your guests.

AVAILABLE IN 3 EASY STEPS:

1. CHOOSE YOUR SCREEN
2. CHOOSE YOUR LAYOUT
3. CHOOSE YOUR SERVICES

7TH FEBRUARY 2016   12° LONDON   1:16 PM

WEDDINGS   RESTAURANT   SPA   CONFERENCES & EVENTS

YOUR **HOTEL**

INFORM GUESTS

CROSS-SELL DEPARTMENTS

IMPROVE GUEST EXPERIENCE

MODERNISE HOTEL ENVIRONMENT

GUEST FEEDBACK

STEP 1 – CHOOSE YOUR SCREEN

We offer a wide range of screens to suite all styles and budgets, all are commercial grade solutions designed to deliver stunning performance for many years with 10point multi-touch technology. All our screens have everything you need built in so you just need to add power! Simply choose the size and style that best suits your property and your software will be ready & waiting when you switch the screen on!

VIRTUAL **CONCIERGE**

THE **WOODLAND**

FREESTANDING
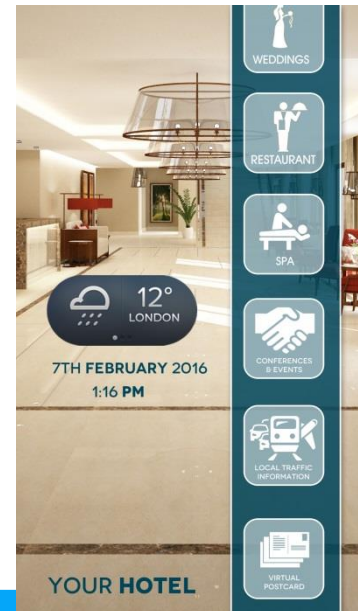
**WALL MOUNTED
(PORTRAIT OR LANDSCAPE)**

PEDESTAL

STEP 2 – CHOOSE YOUR LAYOUT

We understand everyone's design preferences differ which is why we have created 4 layout options for you to choose from, simply choose from the below and then move to step 3
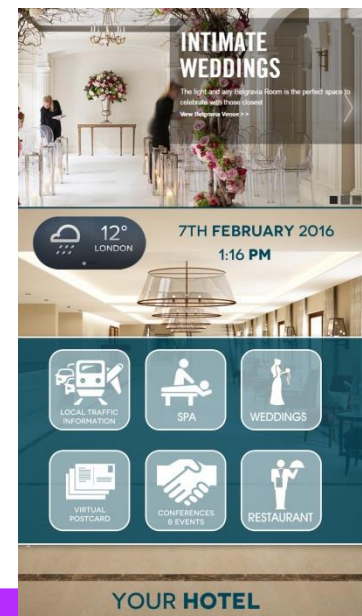

**OPTION 1
LANDSCAPE 'CAROUSEL' MENU**

**OPTION 2
PORTRAIT 'CAROUSEL' MENU**

**OPTION 3
LANDSCAPE 'STATIC' MENU WITH ADVERTISING**

**OPTION 4
PORTRAIT 'STATIC' MENU
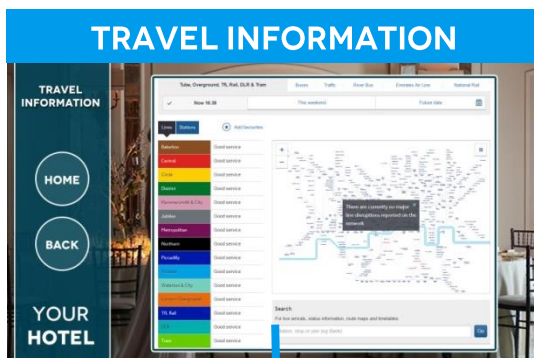WITH ADVERTISING**

STEP 3 – CHOOSE YOUR SERVICES

We have created a range of services that you can select to add to your Virtual Concierge experience, select as many as you would like as all are included! Should another service be high on your wish list but not appear here please speak to our sales team as we may be able to provide this in for a surcharge
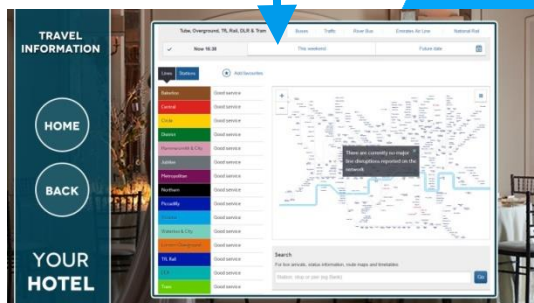

Provide information on up to 3 aspects of your Wedding benefits – eg: Venues, Services and Menus
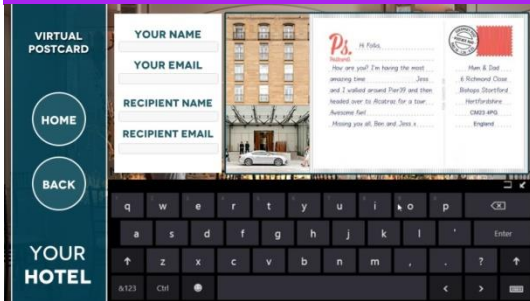

Show off your venues culinary offerings for up to 3 restaurants, include menus and images to engage your guest

Ensure your guest has access to the very latest local traffic information to speed them on their journey, select the local travel services that best suit your property
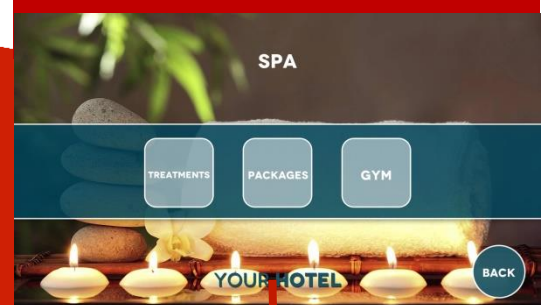
VIRTUAL POSTCARD

Allow your guests to capture their trip with a virtual postcard & send it back home instantly from the screen! This also provides your marketing team with valuable data capture information

RESTAURANTS

Highlighting the Spa services on offer in an excellent way to cross sell while affording the guest the opportunity to review the spa menu at their leisure
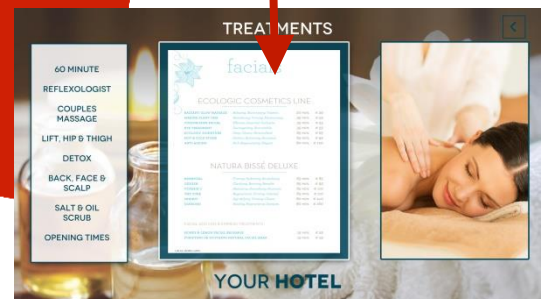
CONFERENCES & EVENTS

Provide information to prospective hosts on your event capabilities while serving your delegates of today with the most up to date information on the time and location of their event

WEATHER INFORMATION

Up to date weather information allows a guest to plan their day effectively, updated in real time they are always benefitting from the most accurate forecast